

SatisFacts Names 2015 National Resident Satisfaction Award Winners

El Segundo, CA- March 21st, 2016- SatisFacts (www.SatisFacts.com) is pleased to announce its 2015 national resident satisfaction award winners. Of the nearly 300 management companies working with SatisFacts, each winner achieved an award due to their focus on delivering an outstanding resident experience. Jen Piccotti, SVP, Education & Marketing, adds, "Congratulations to all those recognized for their focus on customer service. The resident experience drives the success of a community, and we take great pride in helping our clients succeed. Receiving an award from SatisFacts means the recipient went above and beyond in seeking out and understanding the needs of their community and consistently delivering the highest levels of customer care."

Given the impact of ratings and reviews, being recognized as an award winning portfolio gives each community a powerful competitive advantage in today's highly challenging marketplace. James Watters, Director of Business Operations, states, "Award winning performance can be attributed to the management company's leadership and focus on the actionable best practices. These results show that residents notice and appreciate being heard, which ultimately impacts their long-term loyalty."

2015 National Award Winners:

Annual Survey Program Awards

- **Award Winners- Highest Company Score- Churchill Residential; Pillar Properties; Shelter Properties, Corvias Military Living**
 - Top Five Companies (Under 2,000, 2,000 – 4,999, 5,000 – 9,999 and 10,000+ unit categories):
Quintus Corporation; AJ Dvoskin; Buckingham Companies; Heartland Realty Investors; Legend Management Group ; HG Fenton Company; Chartwell Management; Humphrey Management; Towne Properties; Corcoran Jennison; Preservation Management; IRET; The Habitat Company; Corvias Military Living
- **Exceptional Portfolio Score (scores of 4.50 or higher on a five-point scale)**
 - Churchill Residential
- **Superior Portfolio Score(scores of 4.00 to 4.49 on a five-point scale)**
 - AJ Dvoskin; Buckingham Companies; Chartwell Management; Corcoran Jennison; Corvias Military Living; Grubb Properties; The Habitat Company; HallKeen Management; Heartland Realty Investors; HG Fenton; Humphrey; IRET; Kaplan Properties; Legend Management; Malkin; Pacific Living; Pillar Properties; Preservation Management; Quintus Corporation; Reside Living; Shelter Properties; Towne Properties; Trammel Crow; Residential; Wesley Apartment Homes

Insite® 365 Day/Year Resident Feedback Programs

- **Award Winners- Highest Company Score- Banner; Hawthorne Residential; Greystar; Regency Windsor; The Apartment House**
- **Top Five Companies (Under 2,000, 2,000 – 4,999, 5,000 – 9,999, 10,000 – 19,999 and 20,000+ unit categories):**
 - United Residential; LCOR; Pillar Properties; Metzger and Company; JC Hart; Legend ; The Apartment Gallery; First Realty; Thompson Michie; Roseland Property Company; Western Rim; Trade Street; CTL; Blue Ridge; Madison Apartment Group; ZRS; Lincoln Military Housing; Winn Military Housing; Holland Residential; MAA
- **Exceptional Portfolio Score (scores of 4.50 or higher on a five point scale)**
 - AJ Dvoskin; Allen & Rocks; Allstate Management; Altman Companies; Altman Management Company; Amerimar; Banner Property Management; Bernstein Management; BF Saul Company; Blue Ridge Companies; CTL Management; Darby Development; E&S Ring; Embrey Management; Epoch Management; First Realty Management; Greco Properties; Greystar; Hawthorne Residential; IPA Management; JC Hart Company; Kaufman Development; LCOR; Legend Management Group; Lincoln Military Housing; Madison Apartment Group; McDougal Properties; Metzger & Company; NA Properties; Pacific Living Properties; Panther Properties; Pickwick Apartments; Pillar Properties; RedPeak Properties; Regency Windsor; Reside Living; Roseland Property Management; Shea Properties; Synco Properties; Thayer Properties; The Apartment Gallery; The Apartment House; Thompson Michie; Trade Street; United Residential; Vornado; Western Rim; Winn Military Housing
- **Superior Portfolio Score (scores of 4.00 to 4.49 on a five point scale)**
 - A&G Management; Advenir; Aldon Management Group; Allied Orion; Andover; Artcraft Management; The Bainbridge Companies; Balfour Beatty Residential; Baron Properties; Berkshire Property Advisors; BH Management; BM Smith; Buckingham Companies; Burkely Communities; Burns Management; Capstone Companies; Carroll Organization; Chartwell Management; Cherishome; Contemporary Management Concepts; Commerce Capital Partners; Continental Realty Corp; Corcoran Management; Cornerstone; Cottonwood Residential; DARO; Davlyn Investments; Dominion; Draper & Kramer; Drucker & Falk; Echelon Property Group; ECI Group; Fairfield Properties; First Communities; FPI; Franklin Street; Gates Hudson; Grady Management; Griffis Residential; Heartland Realty Investors; Hercules; Holland Residential; Horning Brothers; Humphrey Management; Incore Residential; Invitation Homes; Jersey Central; JVM

Realty; Kaplan Properties; Kanye Anderson Real Estate Advisors; Kettler; Korman Residential; Lindy Communities; Liss Property Group; MAA; Maryland Management; Matrix Residential; MC Companies; Merge Management; Merion Residential; Milestone Management; Mill Creek; Mills Properties; Morgan Properties; Management Services Corporation; NOVO; Oculus Realty; Orion Residential; Panco Management; Paradigm Management; Paragon; Park Properties; Patrician Management; Pegasus Residential; Perennial Properties; Polinger Shannon and Luchs; Preservation Management; Princeton Properties; Providence Management; The Rachuba Group; Realstar; Relative Properties; Richman Property Services; Ross Management Services; RW Selby; Sandalwood Management; Sealy Management; Steven Scott Management; Sunrise Management; Switzenbaum & Associates; The Ardizzone Group; The Towers Companies; Tribridge Residential; Tricap Residential Group; Trilogy Real Estate Group; Triumph Management Company; Vantage-Edgewood Management; Viking Associates; Volunteer Properties; Waterton Residential; Winn Residential; Woodmont Properties; WRH Realty; Zimmerman Companies; ZRS Management; Zuckerman Gravely

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